



Chamber Connection

“Creating a Bright Future”

**Trotwood
Chamber of Commerce**

**Volume 6 Issue 11
November 2010**

The Chamber held its Ninth Annual Dinner and Business of the Year Thursday, November 4. We had networking, a silent auction, dinner, presentations and recognitions. Five businesses were recognized for their contribution to the Chamber, community and surrounding area...those businesses recognized were Friendship Village, Golling’s Arena Dodge, Korrekt Plumbing, Salem Towing and Summit Towing. From those recognized, Summit Towing was chosen as our small business, Friendship Village and Golling’s Arena Dodge were chosen as our large businesses. **Congratulations** to all businesses, you are truly an asset to the Chamber, community and surrounding area.

Our special thanks to Cathy Petersen, Mistress of Ceremonies, Dr. Thomas Traynor, guest speaker, sponsor DP&L and our donors... City of Trotwood, Cub Foods, Dayton Gems Professional Hockey, Fifth Third Bank, Friendship Village, Gordon Food Services, Grismer Tire, Katie’s Hallmark, Maria-Josephs Living Care Center, Mike Monaghan, Nurrenbrock Candies, Trotwood Florist, United Theological Seminary and YMCA. This event would not have been successful if it had not been for the very competent committee of Dora Garner, Angel Heath and Pat Lodge...thank you so very much for volunteering your time and talent to make our event successful.



Greater Dayton RTA

Ribbon Cutting

Colbert Family Health & Wellness had its official opening and ribbon cutting Friday, November 12. The center provides treatment for Diabetes, hypertension, cardiovascular and many other medical services and is located at 2580 Shiloh Springs Road-Suite B, phone number 937.529.4376.

Thanksgiving

Thursday, November 26...as you celebrate this special holiday with families, friends and loved ones, don't forget to share your abundance with those that are less fortunate than you.



**From Trotwood Chamber of Commerce
to all of you,
Happy Thanksgiving!**

2010 Officers

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Gary Fischer
Liberty Savings Bank

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Maria Josephs Living Care Center

John Smith
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Trotwood-Madison
City Schools

Secretary
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Board of Directors

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Summit Towing

Raymond Garner
Ray Garner Realty

Loren Gross
Salem Towing

Pam Hall
Friendship Village

Angel Heath
Account Angel Bookkeeping

Bruce Kettelle
Totally Trotwood

Mike Lucking
City of Trotwood

Karen Wampler
Hara Arena Complex

Marie Battle
Executive Director

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Chamber Connection

Hunter Consultant Company has provided Step 2 for the BWC Business Plan for Safety.

Employee Involvement and Recognition

Safety is a behavioral science not an engineering or technical science. The vast majority of things that cause employees to get hurt are behavioral in nature. Unfortunately, behavior is one of the hardest things to change, especially if employees have been allowed to develop bad habits. These habits usually go unnoticed or unchanged until someone has had an accident. Once this has happened we often try to determine blame, instead of finding the root cause. Most of the time the causes are easy to see if we only open our eyes and start observing why our employees do what they do.

One of the best ways to determine why employees behave the way they do is simply to ask them. When you observe employees working in an unsafe manner and ask them about their behavior they will often times provide you with legitimate reasons. These reasons need to be addressed with them in a positive manner. Listen, act and then follow up:

- Ask your employees for suggestions on improving the safety program.
- Review accidents with them and ask them for their recommendations.
- Set up a Safety Suggestion program to solicit good ideas.
- Set up a Safety Committee or Safety Improvement Team.

A Safety Committee or Safety Improvement training is an excellent way to get employees involved in the safety process. Select employees who want to be a part of the team, but make sure all employees have the opportunity for input.

The Committee or Team should be involved in the following activities:

- Helping write up new safety policies.
- Conducting new employee or ongoing safety training.
- Conducting plant safety inspections.
- Counseling other employees on safe work practices.
- Helping the company conduct accident investigations
- Listening to employee's complaints and working with management to resolve them in a positive manner.
- Conducting Safety Observations to ensure safe work practices are being followed.
- Assisting in conducting safety inspections.

The more employees are involved, the easier it is to change long standing unsafe behaviors. If employees buy into the safety program, everybody's job in this area will be easier. Remember, however, that there has to be a genuine effort on management's part and their effort has to be supported on a continuous basis.

In addition to getting employees involved in the safety program it is important to recognize and reward employees for their efforts. Everyone likes to win and be associated with a winner. Make being safe a winning goal for your company. Train your supervisors to use positive counseling techniques when dealing with behavioral safety problems. This reduces unnecessary confrontations and puts safety in a positive light, instead of a negative one.

Other things you can do include:

- Establish a program to identify, and formally recognize employees for excellence in accident prevention.
- Recognize good suggestions.
- Set company safety performance goals and reward employees upon successful attainment.
- Say positive things to employees when you see they are making the extra effort to be safe.
- Put articles in the company newsletter about good safety performance.
- Take your Safety Committee or Safety Improvement Team to the annual. *All Ohio Safety Congress* to recognize their efforts and support.

A pat on the back, a kind word, public recognition or rewards, all make us feel better about what we are doing. If safety is important to the company, make it important to the employees. The money you spend will be returned many times in safer, more productive and happier employees.

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Nurrenbrock's Quality Candies

Are you looking for candies, fudge, mints, nuts and the best chocolate covered strawberries in the region, visit Nurrenbrock's Quality Candies, located at 2570 Shiloh Springs Road, Trotwood Ohio. Hours of operation are Monday thru Friday from 12 until 7 p.m. and Saturday from 12 until 4 p.m.

National Holiday Gift Show—Dayton Hara Complex

The 29th Annual National Holiday Gift Show, one of Ohio's largest indoor, handmade craft shows, returns to Hara November 26-28. The hours are 9 a.m. until 6 p.m. Friday and Saturday, November 26 and 27, noon until 4 p.m. Sunday, November 28. Admission is \$5 for adults, good for all three days, kids under 15 are free and parking is free.

Annual Holiday Tree Lighting Ceremony

Join the Mayor and City Council on Saturday, December 4, 2010, from 2-5 p.m., for activities at the Olde Town Train Depot at the corner of Main and Broadway...festivities will begin at 2 p.m. There will be hayrides by horse-drawn wagon; admission to ride is one (1) food can item per person to be donated to the Greater Works Church Food Pantry. Singing of Holiday songs provided by local community groups...the annual lighting of the Holiday Tree, refreshments provided by the Trotwood-Madison Historical Society, and the arrival of Santa. One lucky child will assist Mayor Sutton Cameron in turning on the Holiday Tree lights at 4 p.m. For more information, please contact Trotwood Recreation Division at 937.854.7227 or kbai-ley@trotwood.org.

One-of-a-Kind Christmas Shop

Trotwood Madison Historical Society's One-of-a-Kind Christmas Shop will be open for two weekends...Thursday, Friday and Saturday, December 2-4 and December 9-11 from 10 a.m. to 5 p.m. The shop is located next door to the Society's lam's Homestead Museum, 349 S. Broadway. If you have questions, please call Sue Stiffler at 937.545.5453 or Linda Keeling at 937.837.5387.



Chamber Connection



**Trotwood Chamber of Commerce is
relocating our office effective
December 1, 2010 to:
Friendship Village Campus
5790 Denlinger Road—Suite 4011
Trotwood OH 45426**

Upcoming Events

Thanksgiving
November 25

Holiday Gift Show
November 26-28

Tree Lighting Ceremony
December 4

Board Meeting
December 15

Flash Quick Copy



We Copy Up a Storm!
2572 Shiloh Springs Road
Trotwood OH 45426
Ph: 937.854.5648
Fax: 937.854.7006

Summit Towing, Inc.



Over 65 Years in Dayton
4164 Gardendale Avenue
Dayton OH 45427
Ph: 937.268-6100
Fax: 937.268.0277



Adrienne L. Heard, MBA, CBA

HEARD MANAGEMENT
"Helping Entrepreneurs Succeed"

Certified Business Advisor

4444 Lake Center Dr., Suite 201
P. O. Box 26384
Trotwood OH 45426
Email: alheard@heardmgt.com

Ph: 937.837.5273
Fax: 937.854.4342

Life of Riley Landscape Services



8089 Little Richmond Road
Trotwood OH 45426
Ph. 937.854.4433
Fax: 937.854.3525



Trotwood Chamber of Commerce
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